

Marcatel Services




About Marcatel

MARCATEL is a pioneer in telecommunications, 100% mexican company that provides services for the business market, call centers and domestic & international carriers.



More than 50 years of experience.

With presence in Mexico, US and Canada, South America, South Africa, and Europe.



We supply international interconnections for voice, data and video services through our POPs.

Mexico's most fastest, capable and lowest latency network.

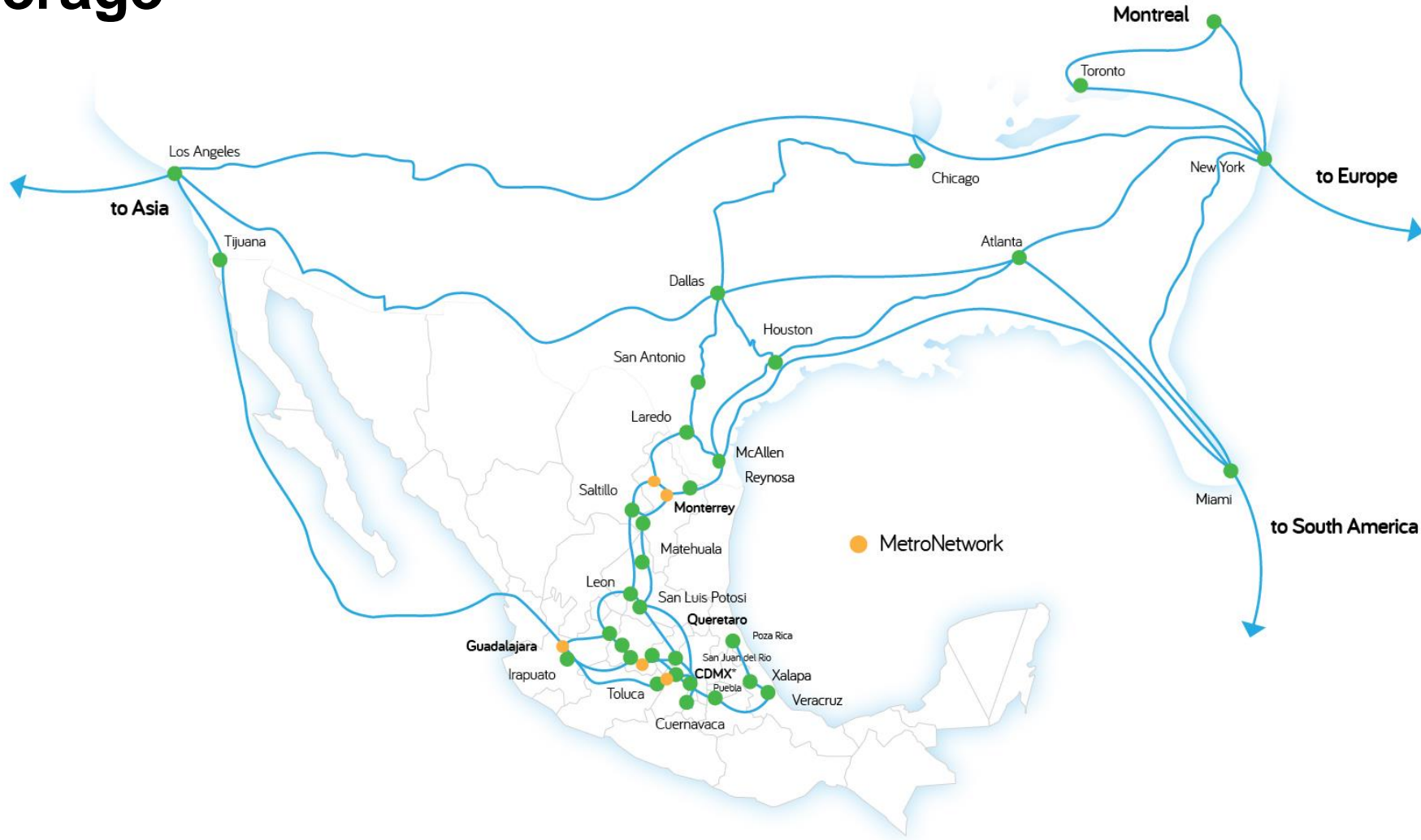


Our Coverage





Our Coverage



Marcatel Group



Telecommunications company that offers services for the business market, call center and carriers.



Technology infrastructure solutions, computing, IT services and consulting company.



Expert in real-time video distribution, as well as cloud services, live content management & VOD, CDN services, OTT/IPTV solutions.

Our Added Values

- ✓ Ultra-low latency.
(13ms between CDMX nodes and the US Border)
- ✓ 100% diversity between our fiber optic routes.
- ✓ Several POP's nation wide.
(Monterrey, Saltillo, SLP, Qro, León, Irapuato, CDMX, Guadalajara among others)
- ✓ Three border crossing.
(Laredo, McAllen & Tijuana)
- ✓ Data-encrypted link.
- ✓ Neutrality.
- ✓ Low and high-capacity bandwidths.
- ✓ 100% symmetrical and dedicated links.
- ✓ Content delivery experience.
(Contribution and distribution)
- ✓ International experience.
- ✓ High-availability local circuits
(1500 km of metropolitan fiber optics)
- ✓ 45 POP's in America & Europe
(USA, Mexico, South America, Spain, France, Lisbon and London)
- ✓ Bilingual NOC 24x7x365.
- ✓ Personalized attention.

Our Services

Conectivity

SDWAN
 Internet Dedicado
 Internet Burstable
 Internet LTE
 Carrier Ethernet

- E - LINE
- E - LAN
- E – TREE

Multicloud
 Direct Connect

Voice / Messaging

Troncales SIP

- DID'S
- 800
- Teams

Tink SMS
 Tink RCS
 Blaster
 Total Record
 Audioconference

Cloud

Comuni
 CCaaS
 Equipment
 Marcatel Social Media
 Marketing digital
 Secure Insight
 Secure Remote Access
 Armored Email
 Armored Endpoint
 Armored DNS
 IT Cloud

- BaaS
- DRP
- Migrations

EduFlex

Managed Services

Firewall
 Managed PBX

- Platinum
- Silver

Armored WIFI

VM Services

- Firewall
- Router

Touchless

- Thermographic Cameras
- Biometrics for Access Control

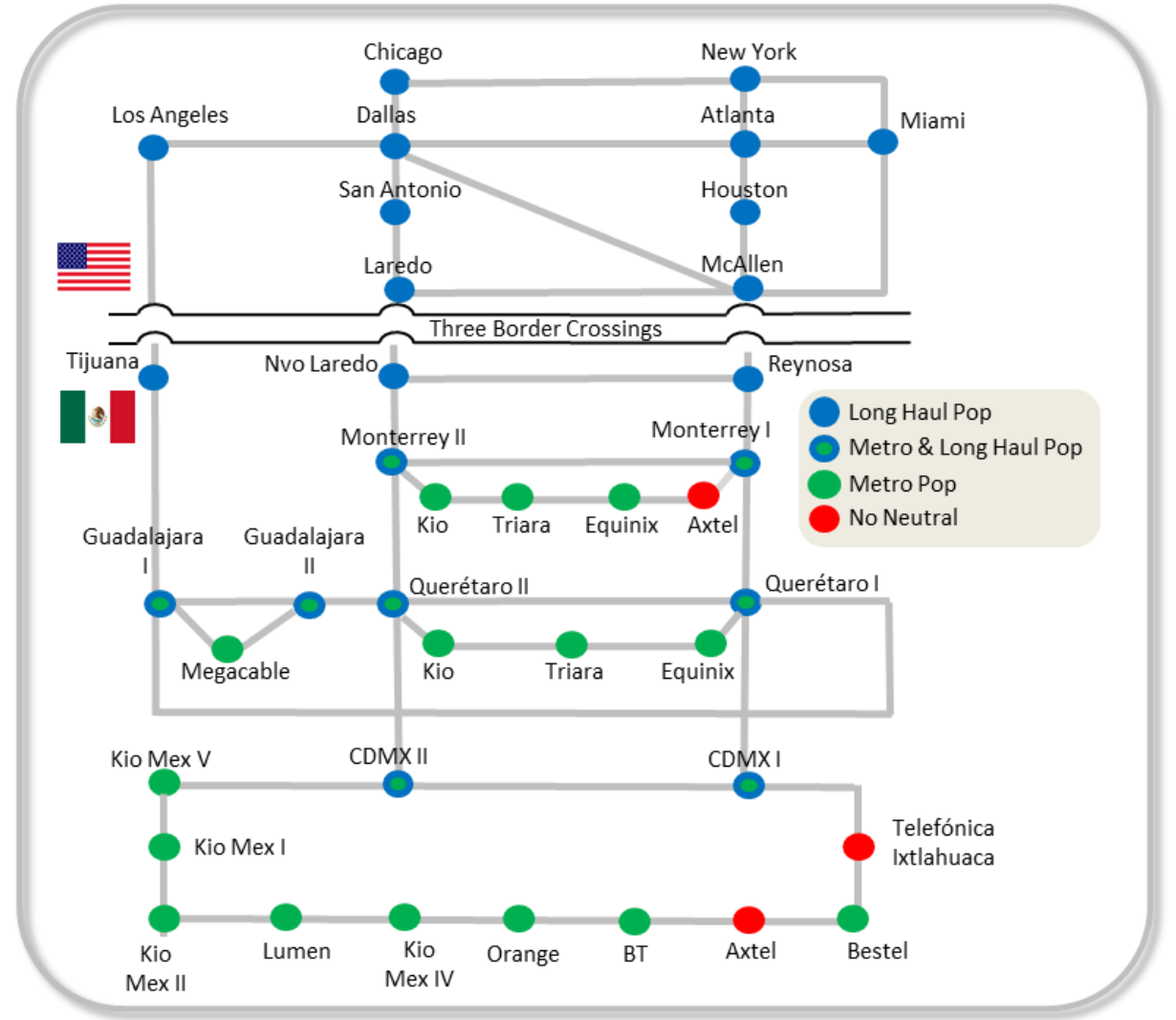
Neutral Carrier

Connection to Data Centers with two independent paths to provide high availability redundancy in services.

Neutrality

Carrier Class equipment within each Data Center.

Layer 1 (DWDM) and Layer 2 (Ethernet) service availability.



Security Operation Center (SOC)

- We have Certified Care Processes under international standards.
- Support 7x24 365 days a year.
- Certified, bilingual and Computer Security Engineers



Network Operations Center (NOC) and Monitoring

- We have bilingual engineers for incident handling, and we are also interconnected with the NOC's of the Marcatel Group.
- Support 7x24 365 days a year.
- Certified and specialized engineers to attend any possible incident.



Certifications



Ethernet services provided by Marcatel that meet the most relevant specifications of the Metro Ethernet Forum.



Internationally recognized Quality Management Systems Standard (GSC).



It allows you to have an active and voluntary contribution to improve the social and economic environment.



A compassionate company translates to a vision of humanist leadership committed to the personal development of its employees and their community. Certification granted by Charter for Compassion.


Our Partners



Our Customers



Know our location



CDMX

Matías Romero No. 216, piso 8 y 9, Col. del Valle,
Benito Juárez, CDMX C.P. 03100



Monterrey

Ave. San Jerónimo 210 Pte. Col. San Jerónimo,
Monterrey, N.L. C.P. 64640



Guadalajara

Ave. Chapultepec 236, Col. Americana,
Guadalajara, Jalisco C.P. 44160



Montreal, Canadá

8550 Cote de Liesse, Suite 200
St-Laurent, Quebec Canada H4T 1H2



Contact us
800 777 8000



Customer Services
8000770123

Social Media



MarcatelMx



MarcatelCom



Marcatel



MarcatelCom



marcatel.®

The logo for marcatel. features the brand name in a white, lowercase, sans-serif font. The letter 'c' is stylized with a solid yellow circle in its center. A thick, yellow, curved underline arches beneath the text, starting under the 'm' and ending under the 'l'.